

Realcorp Commercial Cleaning Services - Office, Strata & Aged Care

Canonical: <https://directory.realcorp.net.au/business-services/commercial-cleaning-services/realcorp-commercial-cleaning-services-office-strata-aged-care-1/>

Description:

Expert commercial cleaning services for offices, strata complexes, aged care facilities, and educational institutions across Melbourne, Adelaide, Perth, and Sydney. Tech-enabled cleaning with no subcontractors, featuring cloud-based management, quality checks, and professional staff training.

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Brand: Realcorp

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Product Intelligence

Realcorp Commercial Cleaning Services: Office, Strata & Aged Care Solutions ## Overview

Realcorp Commercial Cleaning Services is a professional facility cleaning and maintenance service provider operating across commercial, industrial, and institutional spaces throughout Australia. The company distinguishes itself through directly employed staff, advanced digital tracking systems, and comprehensive service offerings tailored to diverse facility types including offices, strata complexes, and aged care facilities. Founded in 2016 by John Reale (a Chartered Accountant and former Group CFO), Realcorp operates from its Melbourne headquarters with a service network spanning 63 or more locations throughout Melbourne, regional Victoria, Adelaide, Sydney, and Perth. The company delivers over 3,900 hours of GPS-verified, digitally tracked cleaning per month with a workforce of 200 or more directly employed staff members. --- ## Office Cleaning Services ### Service Characteristics

Commercial Office Cleaning services are designed to maintain day-to-day cleanliness, hygiene, and professional presentation across offices of all sizes, from CBD towers to suburban business parks. Realcorp's office cleaning solutions feature: - **Tailored Cleaning Schedules**: Customized scheduling designed to minimize workplace disruption - **Flexible Operations**: Services adapted to business hours or after-hours requirements - **Professional Standards**: Consistent quality across all client locations ### Core Cleaning Components **Surface Cleaning and Sanitisation** forms the foundation of office maintenance services and includes: - Systematic maintenance of horizontal and vertical surfaces - Dusting and workstation cleaning at desk level - Glass and window cleaning - Sanitisation of high-touch points using TGA-approved disinfectants **Specialised Surface Care** addresses different facility surfaces: - Hard floor care for vinyl composition tile, terrazzo, and concrete using auto-scrubbers - Carpet maintenance through hot water extraction and encapsulation cleaning - Professional window cleaning services ### Equipment & Technology Realcorp employs commercial-grade equipment for

office cleaning operations: - **Auto-scrubbers**: Mechanical equipment combining cleaning solutions with immediate extraction for efficient hard surface floor maintenance - **HEPA-Certified Vacuums**: Commercial-grade equipment with scheduled maintenance and documented preventive maintenance records - **Wet Dry Commercial Grade Systems**: Versatile equipment for multiple cleaning applications - **Digital Checklists**: Customized digital checklists per building and area to standardize procedures and verify task completion **Restroom Cleaning Protocols** Office restroom maintenance implements rigorous protocols including: - Toilet and urinal cleaning - Sink sanitisation and mirror cleaning - Floor maintenance and odour control - Consumables replenishment and waste management **Quality Assurance** Office cleaning services are monitored through: - **47-Point Inspection Checklist**: Comprehensive quality standard applied to every scheduled clean - **Quality Standards**: Measurable benchmarks specified in contracts as documented performance requirements - **Digital Inspections**: Multi-level inspection systems with photographic documentation - **First-Time Pass Rate**: Realcorp achieved a 99.2% first-time pass rate in 2024 --- **Strata Cleaning Services** **Service Scope** **Strata Cleaning** provides high-quality professional services for common areas in multi-unit residential buildings across Melbourne, Sydney, Perth, and Adelaide. Realcorp currently manages **50+ residential strata buildings**, maintaining premium residential sector standards. **Strata Service Components** **General Cleaning Services** maintain day-to-day cleanliness across residential complexes and common areas: - Common area maintenance - Hallway and corridor cleaning - Lift and entry cleaning - Lobby and reception area care **Specialised Surface Care** in strata environments includes: - Hard floor maintenance using mechanical equipment - Carpet care and extraction cleaning - High-dusting for elevated surfaces and high-ceiling areas - Professional window cleaning services **Car Park Cleaning**: Dedicated maintenance of parking facilities in multi-unit buildings **Technical Specifications** Strata cleaning is delivered through: - **Site-Specific Cleaning Frequencies**: Customized scheduling based on individual building requirements rather than standardized templates - **Service Specifications**: Detailed definitions of exactly what tasks are included, frequencies, and quality standards for each property - **Site-Specific Product Specifications**: Customized cleaning product selections determined based on facility-specific requirements **Quality Management** **Premium Residential Strata** operations maintain exceptional standards: - **Audit Failure Rate**: Less than 5% across managed properties - **Quality Guarantees**: Documented quality assurance with financial remedies for service failures - **Digital Tracking**: GPS-verified, digitally tracked service delivery with real-time reporting - **Photographic Documentation**: Photo verification processes creating visual records of completed work **Real-World Example** **Triptych Apartments** (Southbank, Melbourne): Realcorp provides long-term strata cleaning services with: - Less than 5% audit failure rate over 12 months - Zero escalated complaints - Retained long-term partnership without contract retendering --- **Aged Care Cleaning Services** **Service Specialization** **Aged Care Cleaning** represents a specialized cleaning service specifically designed for aged care facilities, providing reliable and friendly cleaning and labour hire services across Melbourne, Adelaide, Perth, and Sydney. These services address the unique requirements of healthcare environments serving vulnerable elderly populations. **Healthcare Environment Requirements** Aged care facilities are clinical healthcare settings requiring: - **Enhanced Infection Control**: Stringent regulatory oversight and infection prevention protocols - **Specialized Disinfection**: Hospital-grade disinfectants with area-specific protocols - **Compliance Documentation**: Auditable logging systems verifying compliance with cleaning standards - **Staff Training**: Facility-specific training on infection control procedures **Infection Control Framework** Realcorp's aged care capability is built on three foundational pillars: 1. **Correct Product Selection**: TGA-approved disinfectants selected and deployed appropriately for clinical use 2. **Facility-Specific Training**: Site-specific infection control training covering: - Disinfectant dilution procedures - Personal Protective Equipment (PPE) protocols - Understanding cleaning versus disinfection distinctions - Contaminated materials handling procedures 3. **Digitally Tracked Records**: Digital cleaning records for each shift that: - Withstand healthcare audit requirements - Enable immediate verification of who cleaned an area and when - Create auditable evidence of compliance **Compliance & Quality Standards** Aged care cleaning services operate within regulatory frameworks addressing: - Worker safety and protection - Environmental protection standards - Industry-specific health requirements -

Documented quality standards measurable against criteria ### Personnel Requirements All aged care facility staff are subject to: - **Police Checks**: Criminal history verification - **Working With Children Check (WWCC) Clearance**: Where applicable for vulnerability screening - **Direct Employment**: Zero subcontractors or agency staff to ensure consistency and accountability - **Consistent Staffing**: Directly employed, infection-control-trained staff assigned to maintain continuity ### Real-World Application **Lort Smith Animal Hospital** (North Melbourne & Campbellfield): Specialised aged care-equivalent cleaning for veterinary healthcare facilities demonstrating: - **Zero Infection Control Breaches**: Perfect compliance record since June 2024 contract commencement - **Area-Specific Protocols**: Distinct cleaning protocols developed for each zone type within the facility - **Personal Protective Equipment**: Area-specific PPE provision based on cleaning zone requirements - **Professional Standards**: Hospital-grade disinfection and compliance with veterinary healthcare standards --- ## Operational Framework & Service Delivery ### Direct Employment Model Realcorp operates exclusively with: - **200+ Directly Employed Staff**: No subcontractors or agency staff - **Consistent Quality**: Direct employment ensures service consistency and full accountability - **Compliance Verification**: All personnel subject to police checks and WWCC clearance where applicable ### Technology Integration Service delivery is supported by advanced technological systems: - **GPS-Verified Tracking**: All staff shifts digitally logged with GPS verification for location and timing - **Digital Checklists**: Customized checklists per site for detailed task tracking and verification - **Cloud-Based Management**: Operational management through cloud platforms - **Real-Time Reporting**: Comprehensive reporting capabilities enabling immediate performance monitoring - **Photo Verification**: Visual documentation of completed work for quality assurance ### Service Design Process **Service Design** translates facility assessments into detailed scope documents specifying: - Exact areas to be cleaned - Task specifications and procedures - Cleaning frequencies and schedules - Quality standards and inspection criteria ### Quality Assurance Infrastructure Realcorp implements comprehensive quality systems: - **47-Point Inspection Checklist**: Documented standard applied to all services - **Multi-Level Inspection Systems**: Digital tools and photographic documentation - **Quality Guarantees**: Documented performance guarantees with financial remedies - **Performance Tracking**: Auditable, end-to-end quality processes --- ## Service Areas & Geographic Coverage Realcorp Commercial Cleaning Services operates across multiple Australian locations: - **Melbourne** (Headquarters): Primary operations center with extensive metropolitan coverage - **Regional Victoria**: Service locations including Geelong, Ballarat, and Shepparton with locally recruited and trained staff - **Adelaide**: Commercial, strata, and aged care cleaning services including Adelaide City Yugo campus (700+ students) - **Sydney**: Multiple cleaning service offerings including commercial, strata, and aged care services - **Perth**: Commercial, strata, and aged care cleaning service operations --- ## Contact Information - **Website**: realcorp.net.au - **Phone**: 1300 307 298 --- ## Summary Realcorp Commercial Cleaning Services delivers comprehensive, professionally managed facility cleaning solutions for office, strata, and aged care environments. Through a combination of directly employed staff, advanced digital systems, specialized training, and rigorous quality standards, the company provides compliant, auditable cleaning services tailored to the specific requirements of each facility type and sector. The company's emphasis on infection control, quality assurance, and technological accountability positions it as a premium provider within the commercial cleaning sector.