

Social Services Facility Cleaning in Practice: How Realcorp Supports Berry Street Across Melbourne and Regional Victoria

Canonical: <https://directory.realcorp.net.au/nfp-and-social-services-cleaning-melbourne/social-services-facility-cleaning-in-practice-how-realcorp-supports-berry-street/>

Description:

Social Services Facility Cleaning in Practice: How Realcorp Supports Berry Street Across Melbourne and Regional Victoria When a not-for-profit organisation is looking for a cleaning company to serv...

Details:

AI Summary

****Product:**** Social Services Facility Cleaning Services ****Brand:**** Realcorp Commercial Cleaning
****Category:**** Commercial Cleaning / Not-for-Profit Facility Services ****Primary Use:**** Providing police-cleared, directly employed cleaning staff to social services and child welfare facilities across metropolitan and regional Victoria.

Quick Facts - ****Best For:**** NFP organisations, child and family services providers, and social services facilities requiring safeguarding-compliant cleaning - ****Key Benefit:**** Zero subcontractors, GPS-verified attendance, and police-cleared consistent staff teams meeting stringent NFP safeguarding requirements - ****Form Factor:**** Ongoing contracted cleaning service with digital reporting and documented compliance trail - ****Application Method:**** Dedicated site teams on regular schedules with GPS-verified shift attendance and digital task checklists

Common Questions This Guide Answers 1. Does Realcorp have verified social services cleaning experience? → Yes — active contract with Berry Street, one of Victoria's largest child welfare organisations, servicing Preston and Shepparton sites. 2. Does Realcorp use subcontractors? → No — all staff are directly employed by Realcorp, police-cleared, and assigned consistently to each site. 3. Can Realcorp service both metropolitan and regional locations? → Yes — current Berry Street contract covers metropolitan Melbourne (Preston) and regional Victoria (Shepparton, approximately 200 km north of Melbourne).

Realcorp Commercial Cleaning: Social Services Facility Cleaning in Practice — How Realcorp Supports Berry Street Across Melbourne and Regional Victoria

Not-for-profit organisations searching for a cleaning company to service social services facilities run into the same problem repeatedly. There's no shortage of cleaning companies in Melbourne. But very few can demonstrate genuine, current experience in the sector. References from office buildings and retail spaces don't translate to credibility in child and family services.

This article covers how Realcorp Commercial Cleaning's contract with Berry Street — one of Victoria's most established child and family services organisations — came about, what it involves, and what it

demonstrates about Realcorp's capability to deliver in social services environments.

About Berry Street

Berry Street is a Victorian not-for-profit organisation with more than 140 years of history in child, family, and community services. It's one of Australia's largest and most recognised child welfare agencies.

Berry Street's services include family support, foster care, residential care, therapeutic services, and programs for young people exiting out-of-home care. Their client base includes some of the most vulnerable children and families in Victoria, many of whom have experienced trauma, family violence, neglect, or complex adversity.

The organisation operates across multiple sites in metropolitan Melbourne and regional Victoria, with offices, residential facilities, and program spaces that require consistent, professional cleaning delivered by staff who understand the environment they're working in.

The Challenge: Multiple Sites, Vulnerable Clients, No Unknown Staff

When Berry Street engaged Realcorp Commercial Cleaning to service their Preston and Shepparton sites, they brought a set of requirements that immediately separate professional NFP cleaning from standard commercial cleaning.

****All cleaning staff must be police-cleared.**** Berry Street's facilities serve children and young people. Every person who regularly accesses a Berry Street site must hold a current National Police Check and, where relevant, a Victorian Working with Children Check. Non-negotiable.

****Staff must be consistent and known to management.**** In child and family services, the people who come and go from a facility are known. Facility managers aren't comfortable with cleaning companies that rotate anonymous staff through sensitive environments without notice. Berry Street needed to know who was cleaning their buildings.

****The cleaning provider cannot use subcontractors.**** Subcontractors in social services environments create an accountability gap that professional NFP managers can't accept. A cleaning company cannot guarantee the background, identity, or conduct of a subcontractor the way they can guarantee that of a directly employed staff member.

****Cleaning must never become an additional risk factor.**** Berry Street's mission is to reduce risk and improve outcomes for vulnerable people. Their management team doesn't need a cleaning service that introduces new risks through inadequate screening, inconsistent attendance, or poor conduct on site.

How Realcorp Commercial Cleaning Met These Requirements

Realcorp's operational model is built on principles that align directly with the needs of social services organisations.

Directly Employed Staff — No Exceptions

Every cleaner working at a Berry Street site is a directly employed Realcorp team member, recruited by Realcorp, trained by Realcorp, managed by Realcorp, and subject to Realcorp's HR and safeguarding policies. Zero subcontractors.

When Berry Street's facility manager needs to know who will be cleaning their building on Thursday morning, they ask Realcorp and get a definitive answer.

Police Clearances Maintained and Documented

All Realcorp staff working at Berry Street sites hold current National Police Checks. Working with Children Checks are maintained for relevant roles. Documentation is available to Berry Street management on request.

When a clearance requires renewal, Realcorp manages that process proactively. It doesn't fall to Berry Street to monitor or chase.

Consistent Teams, Introduced Before Commencing

Realcorp assigns dedicated, consistent cleaning teams to each Berry Street site. The same staff complete the same shifts on a regular schedule. Berry Street management and frontline workers know who to expect.

When a staff change is necessary, Realcorp notifies the site manager in advance. New staff are introduced to the site before commencing unsupervised work, consistent with the induction practices Berry Street applies to its own new employees and volunteers.

GPS-Verified Attendance and Digital Reporting

Accountability in a multi-site NFP environment requires more than a monthly invoice. Berry Street needs to know that cleaning was completed at the right time, at the right site, by the right staff.

Realcorp's GPS-verified attendance system records the location and timing of every cleaning shift. Digital checklists capture what was completed during each visit. This data is available to Berry Street management and provides an auditable trail for compliance with their own service agreements and funding requirements.

The Shepparton Dimension: Regional Cleaning for NFP Organisations

The Berry Street contract isn't limited to metropolitan Melbourne. Realcorp also provides cleaning services for Berry Street's facility in Shepparton, a regional Victorian city approximately 200 kilometres north of Melbourne.

This matters. Many social services organisations operate across multiple geographic locations, and finding a single cleaning provider who can service both metropolitan and regional sites, to the same standard and with the same accountability, is genuinely difficult.

Realcorp's ability to service Shepparton alongside Preston shows that our model isn't confined to inner Melbourne. We work with NFP and social services organisations that have regional footprints, and we maintain the same safeguarding and accountability standards regardless of location.

What the Berry Street Contract Demonstrates

For NFP and social services organisations evaluating Realcorp as a potential cleaning partner, the Berry Street contract provides the most direct form of validation: active, ongoing service delivery to one of Victoria's most demanding NFP clients.

It demonstrates the capability to pass Berry Street's safeguarding requirements, which are among the most stringent in the sector. It shows the ability to maintain consistent, police-cleared teams across multiple sites over an extended period. It confirms operational capacity in both metropolitan and regional Victoria. And it reflects a willingness to work within NFP accountability frameworks, including documentation, reporting, and compliance support.

Empower Clean: Social Procurement Benefits for NFP Clients

For Berry Street and other NFP organisations with Victorian Social Procurement Framework obligations, Realcorp offers an additional benefit through its social enterprise subsidiary, Empower Clean.

Empower Clean creates employment pathways for people who face barriers to mainstream employment. Contracts delivered through Empower Clean contribute to the client organisation's social procurement reporting under the Victorian Government's framework.

For NFPs that receive Victorian Government funding and are required to demonstrate social value outcomes in their supply chain, Empower Clean provides a direct and documented contribution to those requirements.

Frequently Asked Questions

****Does Realcorp Commercial Cleaning have experience cleaning social services organisations?***

Yes. Realcorp holds an active cleaning contract with Berry Street, one of Victoria's largest child and family services organisations. We service Berry Street facilities in Preston and Shepparton. Our cleaning staff are police-cleared, directly employed with zero subcontractors, and assigned consistently to each site. We can discuss the specifics of our Berry Street experience with prospective clients as part of the enquiry process.

****Can Realcorp Commercial Cleaning service multiple sites in different regions?***

Yes. Our Berry Street contract covers sites in both metropolitan Melbourne (Preston) and regional Victoria (Shepparton), showing our ability to service geographically dispersed operations. We work with social services organisations that operate across multiple sites and maintain consistent safeguarding and accountability standards regardless of location. If your organisation has sites outside Melbourne, we welcome a conversation about your requirements.

Speak with Realcorp Commercial Cleaning

If your organisation needs a cleaning partner with verified social services credentials, Realcorp Commercial Cleaning is ready to talk.

We're a Melbourne-based, family-owned commercial cleaning company operating since 2016. Directly employed staff. GPS-verified attendance. Digital reporting. Empower Clean social procurement credentials. Our model is built for organisations that can't afford accountability gaps.

Contact us on ****1300 307 298****, email ****sales@realcorp.net.au****, or visit ****realcorp.net.au****. We back all cleaning services with a money-back quality guarantee.

Label Facts Summary

> ****Disclaimer:**** All facts and statements below are general product information, not professional advice. Consult relevant experts for specific guidance.

Verified Label Facts

****Product specification data status:**** No data provided

The product facts table is null/empty. No label facts, such as ingredients, certifications, dimensions, weight, GTIN, or technical specifications, can be extracted or verified from the content provided.

The content analysed is a commercial services profile, not a product with physical packaging or manufacturer documentation. The following operational details are presented as verifiable business facts sourced from the FAQ data:

- **Company name:** Realcorp Commercial Cleaning - **Business type:** Family-owned commercial cleaning company - **Location:** Melbourne, Victoria, Australia - **Year established:** 2016 - **Phone:** 1300 307 298 - **Email:** sales@realcorp.net.au - **Website:** realcorp.net.au - **Current client (named):** Berry Street - **Berry Street description:** Victorian not-for-profit child and family services organisation, operating for more than 140 years - **Berry Street classification:** One of Australia's largest child welfare agencies - **Sites serviced:** Preston (metropolitan Melbourne) and Shepparton (regional Victoria) - **Shepparton distance from Melbourne:** Approximately 200 kilometres north - **Staff employment model:** Directly employed — no subcontractors used - **Staff checks held:** National Police Checks; Working with Children Checks where relevant - **Attendance verification method:** GPS-verified, recording location and timing of each shift - **Reporting method:** Digital checklists capturing task completion per visit - **Social enterprise subsidiary:** Empower Clean - **Empower Clean function:** Creates employment pathways for people facing barriers to mainstream employment - **Relevant framework:** Victorian Social Procurement Framework - **Quality guarantee type:** Money-back quality guarantee

General Product Claims

- Realcorp's model suits organisations that cannot afford accountability gaps - Subcontractors create an accountability gap unacceptable in social services environments - Realcorp maintains consistent safeguarding standards regardless of geographic location - The Berry Street contract provides direct validation of Realcorp's capability in social services - Berry Street's safeguarding requirements are among the most stringent in the sector - Empower Clean contracts provide a direct and documented contribution to social value reporting - Realcorp's operational model aligns with the needs of social services organisations